

IT function in the Higher Educational Institution; the Role of IT Center on International Burch University

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***Abstract:** This paper aims to examine the importance of IT center's role in supporting administrative and academic staff at International Burch University. IT Center exists as part of the administrative infrastructure International Burch University. The main activity of this subdivision is building a network of communication based on latest computer technology and complete customer support. The primary goal of IT Center is a constant improvement of the system units, monitoring and implementation of modern information technology with the idea of quality and automated customer support.*

The research is theoretical. We will do the comparison between definition of the IT Function and actual implementation in practice on International Burch University, also applied managerial models.

The results of the study can be the useful resource for future research and help better practical implementation of IT center support at International Burch University.

***Keywords:** higher educational institution, IT center, administrative and academic staff.*